



Job Description

Title:	Product Manager
Type:	Permanent, Full time
Start date:	ASAP
Hours:	40 hours per week
Salary:	Competitive, dependent on experience
Location:	This role is 100% based at our new HQ in Snodland, Kent (not remote working)

Who is Must Have Ideas?

Whilst still only 5 years old, we're one of the UK's fastest growing ecommerce brands, helping over 1 million customers 'discover something new' every year. One in ten homes in the UK now have one of our clever, problem-solving products and we're widely recognised as one of the leading ecommerce innovators of the past few years. We're a British success story and our incredible growth isn't stopping any time soon – we'd love you to join us on this exciting journey!

The Team

You'll be working with a group of great people who think independently but collaborate as a strong team to deliver exceptional results. Career progression? Absolutely - there are plenty of opportunities to grow and develop, as our rapid growth continues.

We're fully office-based

We believe that we are at our best when we're together, and that's why our team fully works from our office from our swanky new offices in Snodland, near Maidstone. This facilitates easier collaboration, encourages conversations, and sparks creativity. And there's some pretty sweet incentives to coming to the office, too, including free breakfast every day!

This Role

This is an excellent opportunity to join us on our fast-growth journey!

We're looking for a proactive Product Manager to join our team to help us find new products, bring them to market and improve our existing portfolio of household, garden and storage products. All to ensure that our ever-expanding community of UK-wide customers are always delighted with their every purchase.

This is a newly created role to support the ongoing fast-growth of the organisation.

Your responsibilities will include:

- Be part of the team responsible for the business' entire product portfolio
- Work within a team to define the roadmap for new product launches
- Research chosen products, identify possible suppliers and request samples
- Assess samples and select suppliers, working with them to guarantee best possible quality

- Review existing product portfolio, identify opportunities to increase quality, reduce cost, reduce returns and improve the customer experience
- Work with our in-house Designers to produce custom packaging solutions for each product, whilst reducing assembly/packing labour requirements in the UK as much as possible
- Work with suppliers to reduce packaging size and weight to reduce international freight and domestic postage/courier costs
- Draw-up and maintain inspection guidelines for each product
- Ensure back-up suppliers are in place for every product in our range

You'll excel in this role if you have the following skills & experience:

- Have experience in a logistics, buying or product role
- Be well motivated, enthusiastic and a good team player
- Be highly organised, with very good attention to detail and excellent spreadsheet skills
- Be able to work well under pressure

What's it like to work here?

We know that our people are key to our success. That's why we strive to make MHI a great place to work – just ask our team. It's a friendly, welcoming and fun environment here. We've worked hard to create an amazing experience for our people because we know that workplace happiness goes way beyond just your salary. We're proud to offer one of the best packages of team perks in the area, including:

- Free breakfast every morning
- Minimum of 25 days holiday per year as standard (plus more the longer you stay)
- Flexible hours
- Your birthday off work
- Free EV charging
- Free car washing
- Regular team and charity fundraising events
- Free products from our range
- Generous staff discount
- Company pension
- Casual dress code
- Free and unlimited sweets, cold & hot drinks

What happens next?

If we think you could be a good fit, we'll be in touch to arrange an initial call to get to know you. If all goes well, you'll be invited to come and see our new state-of-the-art facilities and for a more in-depth conversation. We may ask you to complete a small task to show us your skills and there may be a second interview stage, too.

This is an excellent opportunity to join us while the company is still young and to be part of our high-growth journey, with all the opportunities that brings.

Must Have Ideas Ltd is an equal opportunities employer and we're working hard to build a diverse and inclusive workforce.